

Transportation Contract

Damage:

Any damage caused by the passengers will be charged to the person renting the vehicle. For the health and safety of ALL our passengers a minimum \$200.00 charge may be applied in the event of a biohazard cleanup (COVID-19). This charge is paid for the hours and materials required to completely clean and sterilize the areas. Bio-hazard clean up includes but not limited to vomit, urine, blood or any other bodily fluids.

Service Fee: In the effort to support the driver/s a service fee of 18% will be added to each rental total amount. The entire amount goes to the driver/s in the form of gratuity. You are more than welcome to leave an additional tip, but it is not required.

Payment:

Payment is due the day of the event. Payment may be made by cash, check, credit card and Venmo. If credit card or debit cards are used, an additional fee of 5% of the total price will be added. This is to cover the fees banks charge for credit card transactions. For checks that are rejected for insufficient funds, an additional charge of \$100.00 will be added. A \$200.00 late fee will be added if payment is not received the day of travel unless otherwise discussed. Deposit: A \$200.00 deposit per van and \$400.00 for the bus is required to save the date. The deposit gets applied to the bill at the end of the night.

Deposit is Non-Refundable or Transferable: due to limited availability.

Cancelled trips due to weather conditions:

MaryAnn's Tours reserve the right to cancel any charters which can't be operated safely. Adverse weather conditions including but not limited to, snow, ice, and flooding may prevent the safe operation of the bus. It will be the driver's discretion to decide when the condition become unsafe to operate. MaryAnn's Tours will work with the group to reschedule if possible. If rescheduling is not possible, MaryAnn's Tours will refund any payment made towards the shuttle service order.

Rules of the Road:

MaryAnn's Tours strives to provide the best service for all of its customers. Your safety is our #1 priority.

For your safety we ask that:

1. Remain Seated
2. Please do not kneel in the seat and remain facing forward /feet on the floor
3. Follow the direction of the driver.